

Position/Title: Cheese Consultant

Location: Pueblo, CO

Type: Part Time

Reports to: Retail Store Manager

Summary:

The Cheese Consultant prepares, stocks, serves, and merchandises cheese, beverage and food products to our customers and maintains our high standards of safety and sanitation. As a Cheese Consultant in a unique specialty shop, you will be expected to provide customers with information on cheese types, recipe options and pairing suggestions.

Roles / Responsibilities / Accountabilities:

Supports a positive customer experience, providing guests with a unique, enthusiastic and informational experience

Observes and supports all store rules and company policies

Serves cheese and pours wine at local events, tastings and private parties

Prepares cheese platters, baskets and shipments according to Springside requirements

Packs, labels and merchandises cheese and food items according to Springside policy

Receives and stores food products to maintain freshness

Maintains the entire work area in a clean and sanitary condition and follows all safety procedures

Stocks shelves and tasting room products as necessary

Keeps familiar with company policies and procedures

Correctly operates a cash register

Answers phones and takes orders for special request items

Qualifications:

High school diploma or GED equivalent with at least 2 years of experience in customer service required, Certificate in Culinary Arts or Sommelier experience preferred

Excellent customer service skills with the ability to sell and recognize sales opportunities with guests

Highest standards of ethics and integrity, humble, making our customers feel comfortable and important

Extensive knowledge of and passion for cheese and wine

Ability to continuously learn and represent effectively to customers new cheese and wine terms, production methods, taste profiles and pairing compliments

Outstanding verbal and written communication skills

Highly organized and able to adapt quickly to changing priorities

Self- motivated to succeed, meet deadlines and follow through on tasks

Strong attention to detail for accuracy in all facets of the position

Experience with computer and PC-based cash register

Ability to multi-task especially during busy periods

Ability to follow policies and procedures

Ability to work days, evenings, weekends and holidays

Ability to lift and carry up to 50 lbs

Ability to walk and stand for long periods of time

Must be 21 or older